



## EDUCATION

**Paul Cezanne University, School of Applied Economy, Aix-en-Provence, France**  
Ph.D. in Management Sciences (with distinction) July, 2005  
Dissertation: "The critical role of trust in knowledge management"

**The George Washington University, Washington, DC**  
Doctorate of Science in Engineering Management and Systems Engineering May 2001  
Major: Knowledge Management. Overall GPA 4.0/4.0  
Dissertation: "Assessing Knowledge Management Initiative Successes as a Function of Organizational Culture" - 4<sup>th</sup> worldwide best selling PhD dissertation (Proquest 2002) and 6<sup>th</sup> worldwide best selling PhD dissertation (Proquest 2003)

**University of Law and Economy, Aix-en-Provence, France**  
Center of Higher Education in Financial Techniques and Engineering  
Master's degree in Banking and Finance October 1999  
Master's Thesis: "Bank Competitiveness: Application of Knowledge Management in the Banking and Finance Industry"

**Polytechnic School of Marseilles, Marseilles, France**  
University of Sciences and Technology  
• Master's degree in Computer Science and Industrial Engineering October 1995  
  *Master's Thesis topic:* "Application of Total Quality Management Tools to Assess the Quality of Hospital Information Systems"  
• Master's degree in Industrial Engineering (French Engineering Degree) June 1995  
  *Major:* Computer Science and Automation

**I.S.A.I.I. / I.R.A., Arles, France**  
"D.U.T." of Computer Science and Automation (equivalent to a HND) June 1992

## EXPERIENCE

### Academia

Bangkok University, Bangkok, Kingdom of Thailand  
Graduate School  
**Associate Professor** June 2011-Present

- Teach in PhD, MBA and undergraduate international programs: Knowledge Management, Managing for Creativity, Innovation Management, Research Design and Methodology, Management of Information Systems.

**Founder and Program Director** of the KIM Ph.D. Program June 2011-Present  
Ph.D. in Knowledge Management and Innovation Management (KIM)

**Assistant Professor** August 2007- June 2011

New York Institute of Technology (NYIT), New York, NY  
School of Management

**Assistant Professor in MIS**

2004-2008

- Teach undergraduate and MBA classes: Information Resource Management, MIS Seminar, Systems Software and Hardware, Application program development, Current topics in MIS, Knowledge Management, E-commerce, MBA Comprehensive seminar. Some of these courses were taught in Distance Learning classrooms
- Member of the MIS curriculum committee

**Chairman of School of Management**

2006

NYIT Campus in the Kingdom of Bahrain

- Managed 30 faculty and 1000 students (graduates and undergraduates)
- Interviewed and hired adjunct and full time faculty
- Run faculty meetings
- Scheduled courses and assigned professors
- Reviewed MBA applications – Prerequisites
- Conducted peer evaluations of faculty in the classroom
- Verified syllabus quality (academic standards)
- Set-up of student evaluations for all courses taught in Bahrain
- Advised students
- Responded to students and parents issues
- Responded to student grievances and grade appeals
- Textbooks selection & ordering

American University, Washington, DC

Computer Science, Audio Technology and Physics Department (Formerly Computer Science and Information Systems Department)

**Assistant Professor in IS/CS**

2001-2004

**Instructor**

1998-2001

**Adjunct Faculty**

Fall 1997

**Research Scholar**

1997

- Taught graduate and undergraduate classes: Computers & Information, Programming Concepts I and II, User Interface Analysis and Design, Database-Driven Web Development, Web Programming, Hypermedia Computing, Analysis & Design Workshop, and Creativity & Computers
- Developed class Web sites, Used Blackboard and The Classroom Performance System (CPS)
- Created 2 courses: Database-Driven Web Development, Web Programming
- Developed and taught an online course (Web Programming)
- Redesigned 2 courses: Creativity & Computers and User Interface Analysis and Design
- Served in different committees (curriculum, grievance, portfolio), Dept. library liaison
- Defined the department outcomes for Mid-Atlantic accreditation review
- Advised 2 graduate students for their Master's degree thesis
- Tutored 8 PhD students working on their KM dissertation (George Washington University)

**Invited Lecturer**

GSCM-Montpellier Business School (Groupe Sup de Co Montpellier), France

March- June 2011

**Visiting Associate Professor**

- Taught a course on the Management of Information systems to International students
- Conducted research with the Technology Innovation and Management team

- University Paul Cézanne, Aix en Provence, France March 2011  
 The (Graduate) Institute of International Management and Export Strategies  
**Visiting Associate Professor**  
 • Delivered 2 workshops to PhD Students (Trends in Knowledge Management research, Boosting your creativity)  
 • Co-supervision of a PhD student
- University of Sciences and Technology of Limoges May- June 2011  
**Lecturer** in the distance learning graduate program on the Knowledge Economy
- Burapha University, School of Commerce, Thailand  
**Instructor** (weekend program)  
 • Teach DBA classes: Quantitative Methods for Management Summer 2009
- University Paul Cézanne, Aix en Provence, France 2005, 2006, 2008  
 The (Graduate) Institute of International Management and Export Strategies  
**Adjunct Faculty**  
 Taught Master's level class: Project Management
- Conservatoire National des Arts et Métiers (CNAM), Paris  
 International Institute of Management June 2004  
**Adjunct Faculty**  
 • Taught MBA class: Knowledge Management Technologies
- American University, Washington, DC  
 Kogod School of Business Summer 2003, 2004  
**Adjunct Faculty**  
 • Taught MBA class: Knowledge Management
- George Washington University, Washington, DC  
 Engineering Management and Systems Engineering (EMSE) Department Spring 1999  
**Adjunct Faculty**  
 • Taught graduate class: Information Management and Information Systems

## Professional

- The Institute for Knowledge and Innovation (IKI-SEA) 2008-present  
 SouthEast Asia – Thailand Office <http://ikisea.bu.ac.th>  
**Managing Director and Co-Founder**  
 • Approach clients  
 • Develop proposals  
 • Organize events  
 • Establish collaboration and partnerships  
 • Develop marketing and Web content  
 • Project Manager  
 • Manage team of 7 employees
- Professional Trainer** (for IKI-SEA)  
 • PTT Chemical - Knowledge mapping, Criticality assessment, KM strategy alignment, Knowledge elicitation. Knowledge engineering techniques MASK I and MASK II Summer 2010  
 • Amadeus Technology – Creativity and Innovation Management Spring 2011

- KM Asia – Workshop on assessing critical knowledge Nov. 2010
- PTTEP - Organizational assessment, Social Network Analysis, Team facilitation Spring 2009

**KM Consultant** (for IKI-SEA)

- PTTEP – Mapping of critical knowledge of 2 engineering departments + SNA Summer 2011
- PTT Chemical – Knowledge capture of an expert and creation of a knowledge book Fall 2010
- Bayer Materials – Development of a KM Strategy and Implementation Jun.-Dec 2010
- PTTEP – Social Network Analysis (SNA) Summer 2010
- Bangkok University – KM assessment and implementation for Quality Assurance Fall 2009

The Institute for Knowledge & Innovation (IKI), Washington, DC  
George Washington University

**Director of Asian Activities & Web Master** January 2003-present

- Organize KM brown bag lunch series
- Coordinate the use of the institute knowledge repository (Quantum Entopia)
- Develop Communities of Practice (Learning trust Geneva Vision Strategist)
- Design and maintain the Institute Web site (XHTML, JavaScript, Flash, Fireworks)
- Train members (40) on KM tools (Quantum (Entopia), KnowledgeLead (Cadenza))

Amex International, Washington, DC March 2004

**Consultant**

- Assessed the quality of the Food for Peace bureau (USAID) Information System
- Proposed improvement solutions

Counterpart International, Washington, DC

**Consultant**

September 2002-2004

- Convinced Board members, CEO and Senior Management of the need & benefits of KM
- Assessed the organizational culture (35 interviews, social network analysis, e-flow analysis)
- Designed a knowledge management strategy
- Assessed the IT needs and analyzed KM market tools and solutions
- Designed a taxonomy for document classification
- Designed an Intranet KM system based on communities of practice (Sharepoint 2003)
- Facilitated the implementation of the KM initiative

American University, Washington, DC

**Webmaster**

2000-2002

- Designed, developed and maintained the Computer Science, Audio technology and Physics Intranet site.
- Designed, developed and maintained the Computer Science and Information Systems Department Web site [www.csis.american.edu](http://www.csis.american.edu)

**Project Manager**

2001-2002

- Designed, developed and maintained Computing History Web site (Founded by Sloan foundation grant). Lead a team of 3 students [www.computinghistorymuseum.org](http://www.computinghistorymuseum.org)

EyeFlight.com (start-up), Washington, DC

**Chief Information Officer**

March-August 2000

- Lead brainstorming sessions (requirements, analysis)
- Designed the IT architecture of the online system
- Managed 3 IT staff (developer, oracle database administrator, system administrator)

French State Department

**Consultant**

1999-2002

- Trained 16 Moroccan Professors on Managing Information Systems (cooperation project with the Kingdom of Morocco) at Metz - France
- Designed, developed and maintained the GenieIndustriel.org Web site (Industrial Engineering)
- Trained 16 Moroccan Professors on Information Systems & Knowledge Management at the Business school of Marseilles – France

Savimex, Grasse (France)

**Consultant** (during my military service)

October 1995-November 1996

- Deployed a C.I.M. system (Computer Integrated Manufacturing system) (Sodigep ATLAS)
- Trained 30 workers and 4 managers to use the C.I.M
- Developed a decision support system for COO and CEO (Microsoft Excel)
- Designed and developed a maintenance database (Microsoft Access)
- Created methods and new processes to improve the quality and the traceability of products (Injection Molding, Coating and Assembling of technical plastic parts)
- Trained employees on software application (Word, Excel, Access, Autocad)

Paoli-Calmettes Hospital, Marseilles (France)

**Consultant**

July-August 1995

- Assessed quality of medical information system (data flow analysis, risk assessment, quality tools, interviews )

IRD, Consulting company of the Polytechnic School of Marseilles (France)

**Vice President**

1993-1995

- Organized events with companies (guest speakers, regatta, networking events)
- Developed partnerships with organizations
- Negotiated consulting contracts
- Developed a database management system for an organization (Microsoft Access)

C.E.A. (Center for Atomic Research), Cadarache, (France)

**Intern, department of technology and quality**

April-June 1992

- Developed and implemented the command system of an electric motor prototype intended to move radioactive sources in the HAGUE reprocessing plant of nuclear waste (programmable logic controllers (PLC) April PB400, Graphcet, Excel)

Technicatome, Cadarache site (France)

**Intern, Department of Special Projects**

July-August 1991

- Designed and developed securities for a robot designed to clean the PARIS metro vaults (Autocad, C language, Selected sensors, Designed electric circuit system)

# PUBLICATIONS

## Refereed Professional Journal

### **Deploying Information Technologies for Organizational Innovation: Lessons from Case Studies**

International Journal of Information Management, April 2011

Publisher: Elsevier

Jaka Lindiča, Peter Baloh, Vincent Ribière, Kevin C. Desouza

### **The impact of national culture traits on the usage of Web 2.0 technologies**

VINE: The journal of Information and Knowledge Management – Vol. 40, #3/4, 2010, pp334-361

Publisher: Emerald

Vincent Ribière, Maliha Haddad, Philippe Vande Wiele

### **Fostering Innovation with KM 2.0**

VINE: The journal of Information and Knowledge Management – Vol. 40, #1, 2010, pp90-100

Publisher: Emerald

Vincent Ribière, Francis D. Tuggle

### **The role of knowledge flow in the Thai GUIN version of the triple Helix Model**

Electronic Journal of Knowledge Management (EJKM) – Vol. 7, #2, 2009

Lugkana Worasinchai, Vincent Ribière, Aurilla Aurélie Bechina Arntzen,

### **An insight into Knowledge Management Practices at Bangkok University**

Journal of Knowledge Management - Vol. 13, #2, 2009

Publisher: Emerald

Aurilla Aurélie Bechina Arntzen, Lugkana Worasinchai, Vincent Ribière

### **Working Knowledge: The University - Industry linkage in Thailand Concepts and Issues**

VINE: The journal of Information and Knowledge Management - Vol 38, #4, 2008

Publisher: Emerald

Lugkana Worasinchai, Vincent Ribière, Aurilla Aurélie Bechina Arntzen

### **Knowledge Management Initiative at the ministry of Health in the Kingdom of Bahrain: A case study**

VINE: The journal of Information and Knowledge Management - Vol 38, #4, 2008

Publisher: Emerald

Ebrahim Al Nawakda, Abdul Hameed Fathi, Vincent Ribière, Mirghani Mohamed

### **A Paradigm Shift in the Arab Region Knowledge Evolution**

Journal of Knowledge Management – Vol 12, #5, 2008 - Publisher: Emerald

Mirghani Mohamed, Kevin O'Sullivan, Vincent Ribière

### **The Re-Structuring of the Information Technology Infrastructure Library (ITIL) Implementation Using Knowledge Management Framework**

VINE: The journal of Information and Knowledge Management - Vol 38, #3, 2008

Publisher: Emerald

Mirghani Mohamed, Vincent Ribière, Kevin O'Sullivan, Mona Mohamed

### **KM in a Fast Growing I.T. Company: A case study**

VINE: The journal of Information and Knowledge Management - Vol 38, #2, 2008

Publisher: Emerald

Olli Laesvirta, Vincent Ribière

**A Study of the Relationship between Improving the Management of Projects and the Use of Knowledge Management**

VINE: The journal of Information and Knowledge Management - Vol 38, #1, 2008

Publisher: Emerald

Peter Lierni, Vincent Ribière

**Organizational Trust in Thai Companies**

APHEIT Journal - Association of Private Higher Education Institutions in Thailand - Vol 14 – #1- May 2008

Vincent Ribière, Lugkana Worasinchai, Aurilla Aurélie Bechina Arntzen

**Interacting with Knowledge Management Systems, Editorial (part II)**

Journal of Organizational & End User Computing (JOEUC) – Vol 20, #1, 2008 – Publisher: IGI

Peter Baloh, Yukika Awazu, Vincent Ribière

**From Knowledge to Wisdom: The Case of Corporate Governance in Islamic Banking**

VINE: The journal of Information and Knowledge Management - Vol 37, #4, pp471-483, Nov. 2007 - Publisher: Emerald

Samy Nathan, Vincent Ribière

**Interacting with Knowledge Management Systems, Editorial**

Journal of Organizational & End User Computing (JOEUC) – Vol 19, #4, 2007 – Publisher: IGI

Peter Baloh, Yukika Awazu, Vincent Ribière

**The Use of Knowledge Management in Software Acquisition**

VINE: The journal of Information and Knowledge Management - Vol 37, #3, pp. 295-313, Sept. 2007 - Publisher: Emerald

**Highly Commended Award Winner at the Literati Network Awards for Excellence 2008**

Maliha Haddad, Vincent Ribière

**The Key Requirements for Deploying Knowledge Management Services in a Semantic Grid Environment**

International Journal of Knowledge Management (IJKM) – Vol 3, #3, pp. 105-119, July-Sept. 2007.

Publisher: IDEA Group

Mirghani Mohamed, Michael Stankosky, Vincent Ribière

**The Role of Organizational Trust in Knowledge Management Tools and Technology Use and Success**

International Journal of Knowledge Management (IJKM) – Vol 1, #1, pp. 67-85, Jan-March 2005 -

Publisher: IDEA Group

Vincent Ribière, Francis Doug Tuggle

**Critical Attributes of Organizational Culture Promoting Knowledge Sharing & KM Technology Implementation Successes**

Journal of Knowledge Management - Vol 8, #3, pp.106-117, 2004 - Publisher: Emerald

**Highly Commended Award Winner at the Literati Network Awards for Excellence 2005**

Heejun Park, Vincent Ribière, William D. Schulte

**Organizational Culture Types and their Relationship with Knowledge Flow and Knowledge Management Success: An empirical study in the US Government and Nonprofit Sectors**

Journal of Information & Knowledge Management (JIKM) – Vol. 3, #2, pp. 167-178, June 2004

Publisher: World Scientific

Juan Roman, Vincent Ribière, Michael Stankosky

### **Integrating TQM and KM**

Journal of Management Systems – Vol 16, #1, pp.39-54, 2004

Publisher: Association of Management/International Association of Management (AoM/IAoM)

Vincent Ribièrè, Reza Khorramshahgol

### **The critical role of leadership in nurturing a knowledge supporting culture**

Journal of Knowledge Management Research and Practice - Vol.1, #1, pp.39-48, July 2003

Publisher: Palgrave Macmillan

Vincent Ribièrè, Aleša Saša Sitar

## **Book Chapter**

### **The Effect of Organizational Trust on the Success of Codification and Personalization KM approaches**

Strategies for Knowledge Management Success: Exploring Organizational Efficacy

Information Science Publishing – 2011 - ISBN-10: 1605667099

Vincent Ribièrè

### **The Critical Role of Culture in Knowledge Management**

In Search of Knowledge Management: Pursuing Primary Principles

Published by Emerald - December 2009 - ISBN-10: 1849506736

Vincent Ribièrè, Aleša Saša Sitar

### **Knowledge Management Practices in U.S. Federal Agencies**

In Search of Knowledge Management: Pursuing Primary Principles

Published by Emerald - December 2009 - ISBN-10: 1849506736

Elsa Rhoads, Vincent Ribièrè

### **Knowledge Management Technologies**

In Search of Knowledge Management: Pursuing Primary Principles

Published by Emerald - December 2009 - ISBN-10: 1849506736

Vincent Ribièrè, Aurilla Aurélie Bechina Arntzen

### **The Key Requirements for deploying Knowledge Management Services in a Semantic Grid Environment**

Quantitative Quality of Service for Grid Computing: Applications for Heterogeneity, Large-Scale Distribution, and Dynamic Environments

Information Science Reference - May 2009 - ISBN-10: 1605663700

Mirghani Mohamed, Michael Stankosky, Vincent Ribièrè

### **Adopting the Grid Computing & Semantic Web Hybrid for Global Knowledge Sharing**

Knowledge Management, Organizational Memory and Transfer Behavior: Global Approaches and Advancements.

Published by IGI – November 2008 - ISBN: 978-1-60566-140-7

Mirghani Mohamed, Michael Stankosky, Vincent Ribièrè

### **The Effect of In-group/Out-group Relationships on Knowledge Sharing: A Cross-cultural Study**

Strategic Knowledge Management in Multinational Organizations

Published by Information Science Reference – August, 2007- ISBN-10: 159904630X

Qiping Zhang, Vincent Ribièrè, Thippaya Chintakovid



**The Influence of Organizational Trust on the Use of KM Systems and on the Success of KM Initiatives**

Knowledge Management in Modern Organizations  
Published by Idea Group Inc. – January, 2007 - ISBN-10: 1599042614.  
Vincent Ribièrè, Doug Tuggle

**KM Strategic Approaches to Knowledge Flow**

Encyclopedia of Knowledge Management  
Published by Idea Group Inc. - September 2005 - ISBN-10: 1591405734  
Vincent Ribièrè, Juan Roman

**Building a Knowledge-Centered Culture: a Matter of Trust**

Creating the Discipline of Knowledge Management  
Published by Elsevier / Butterworth-Heinemann – February 2005 - ISBN-10: 075067878X  
Vincent Ribièrè

**Published Conference Proceedings - Refereed**

**Expertise and Mistakes, To Share or Not to Share?**

**A Cross Cultural Study of In-group /Out-group Relationship on Knowledge Sharing**

Hawaii International Conference on System Sciences (HICSS-43)  
January 5-8, 2010 - Koloa, Kauai, Hawaii, USA  
Vincent Ribièrè, Qiping Zhang

**Design of a knowledge-enabled innovation management system**

International Conference on Knowledge Management (ICKM)  
December 3-4, 2009 – Honk-Kong, China  
Vincent Ribièrè, Francis D. Tuggle

**The emergence of social software source in Knowledge Management**

10<sup>th</sup> European Conference on Knowledge Management (ECKM)  
3-4 September, 2009 - Vicenza, Italy  
Aurilla Aurélie Bechina Arntzen, Vincent Ribièrè

**A model for understanding the relationships between organizational trust, KM initiatives and successes**

Hawaii International Conference on System Sciences (HICSS-42)  
January 5-8, 2009 – Big Island, Hawaii, USA  
Vincent Ribièrè

***Best paper nomination in KM track***

**Knowledge Transfer through Government – University – Industry – and Network Collaboration: The Case of Thailand**

The International Conference on Intellectual Capital, Knowledge Management and Organizational Learning (ICICKM 2008) – October 9-10, 2008 - New York, NY, USA  
Lugkana Worasinchai, Vincent Ribièrè, Aurilla Aurélie Bechina Arntzen

**The Influence of Trust on the Success of Codification and Personalization KM Approaches**

Proceedings on Knowledge Management 2007  
5<sup>th</sup> International Conference on ICT and Higher Education  
November 21-23, 2007 – Siam University – Bangkok Thailand  
Vincent Ribièrè, Aurilla Aurélie Bechina Arntzen, Lugkana Worasinchai

**The Use of Knowledge Management by the Software Acquisition Organization**

International Conference on Advances in Information Technology (IATI)  
November 1-2, 2007 – Bangkok - Thailand  
Maliha Haddad, Vincent Ribièrè

**The Effect of National Culture and Working Experience on Knowledge Sharing: A Cross-cultural Study**

Asia-Pacific International Conference on Knowledge Management (KMAP)  
December 11-13, 2006 – Hong-Kong – China  
Qiping Zhang, Vincent Ribière

**Organizational Trust and the Choice of a Dominant KM Approach: Two Critical Factors of the KM Success Equation**

International Conference on Knowledge Management (ICKM)  
October 27-28, 2005 – Charlotte, NC - USA  
Vincent Ribière, Michael Stankosky

**Strategic Approaches to KM: An Empirical Study Conducted in the US Government and Nonprofit Sectors**

International Conference on Knowledge Management (ICKM)  
December 13-15, 2004 – Singapore  
Vincent Ribière, Juan Roman

**How Knowledge Management can learn from Total Quality Management Experiences**

6th Annual Quality Management and Organizational Development Conference (QMOD)  
October 2-3, 2003 – Paris, France  
Vincent Ribière, Reza Khorramshahgol

**Critical Attributes of Organizational Culture Promoting Knowledge Sharing & KM Technology Implementation Successes**

3rd European Conference on Knowledge Management (ECKM)  
September 24-25, 2002 – Dublin, Ireland  
Vincent Ribière, Heejun Park

**The Role of Organizational Culture in KM Initiatives' Successes**

2nd European Conference on Knowledge Management (ECKM)  
November 8-9, 2001 – Bled, Slovenia  
Vincent Ribière

**Knowledge Management in the Banking Industry**

2nd European Conference on Knowledge Management (ECKM)  
November 8-9, 2001 – Bled, Slovenia  
Vincent Ribière, Claire Chou

**Using the SA-CMM as a Tool for Estimating the User and Management Costs for Software Acquisition Projects**

Americas Conference on Information Systems (AMCIS)  
August 10-13th, 2000 – Long Beach, California  
Maliha Haddad, Anita J. La Salle, Vincent Ribière

**Using Domain Knowledge to mine useful knowledge from databases**

1st International Conference on Information Reuse and Integration (IRI)  
November 4-6, 1999 – Atlanta, Georgia  
Mehdi Owrang, Vincent Ribière

**Hospital Information Systems Quality: A Customer Satisfaction Assessment Tool**

Hawaii International Conference on System Sciences (HICSS-32)  
January 5-8, 1999 – Maui, Hawaii  
Vincent Ribière, Anita LaSalle, Reza Khorramshahgol, Yvon Gousty

**The integration of Cause-Effect Techniques into a Hospital Information System Measurement Tool**

International Conference on Productivity and Quality Research (ICPQR)  
April 26-29, 1998 – Miami, Florida  
Vincent Ribière, Anita LaSalle, Reza Khorramshahgol, Yvon Gousty

**Measuring Customer Satisfaction: A Case Study in Hospital Information Systems Evaluation**

The First World Customer Service Congress  
October 29-31 1997 –Tyson Corner, Virginia  
Vincent Ribière, Anita LaSalle, Reza Khorramshahgol

**Non-Refereed Professional Journal**

**Communities of Practice**

CIO World & Business Magazine – Number 102, March 2010  
Vincent Ribière

**Social Network Analysis**

CIO World & Business Magazine – Number 100, January 2010, pp52-54  
Vincent Ribière

**Knowledge Management Roadmap (part 2)**

CIO World & Business Magazine – Number 098, August 2009, pp54-55  
Vincent Ribière

**Knowledge Management Roadmap (part 1)**

CIO World & Business Magazine – Number 097, July 2009, pp56-58  
Vincent Ribière

**Knowledge Management Technologies (Part 3)**

CIO World & Business Magazine – Number 096, June 2009, pp53-55  
Vincent Ribière

**Knowledge Management Technologies (Part 2)**

CIO World & Business Magazine – Number 095, May 2009, pp58-60  
Vincent Ribière

**Knowledge Management Technologies (Part 1)**

CIO World & Business Magazine – Number 094, January-February 2009, pp56-58  
Vincent Ribière

**Knowledge Management Processes**

CIO World & Business Magazine – Number 093, November-December 2008, pp52-54  
Vincent Ribière

**The Human Aspect of Knowledge Management**

CIO World & Business Magazine – Number 092, October-November 2008, pp52-53  
Vincent Ribière

**Knowledge Management Strategy**

CIO World & Business Magazine – Number 091, September 2008, pp58-59  
Vincent Ribière

**Knowledge Management Fundamentals**

CIO World & Business Magazine – Number 090, August 2008, pp45-46  
Vincent Ribière

## **Médocovigilance et évaluation médicale: Deux composantes d'une démarche d'assurance qualité des soins médicaux**

Gestion Hospitalières

May, 1997 (pp344-349)

JF. Quaranta, P. Staccini, Vincent Ribière et al.

## **SKILLS**

### **Computer Skills**

- *Programming languages:* C, Visual Basic, Java, Pascal
- *Web based programming languages:* XHTML/HTML/DHTML/XML, JavaScript, VBScript, ColdFusion, JSP/Java Servlets
- *Database design and management:* Microsoft Access & SQL Server – SQL/PLSQL (Oracle)
- *Multimedia development applications:* Photoshop, Fireworks, Dreamweaver, Front Page, Flash, PowerPoint, i-movie
- *Statistical tools:* SPSS, SAS, LISREL
- *User interfaces analysis & design.*

### **Information Systems Skills**

- Management Information Systems
- IS Analysis and Design
- Networks and Telecommunications
- Information and Systems Security
- Software Engineering

### **Knowledge Management Skills**

- Critical knowledge assessment
- KM strategy alignment
- Knowledge elicitation/capture using the MASK techniques
- KM Systems Analysis and Design
- Search engines, Taxonomies, Knowledge Portals, Knowledge maps, Social Network Analysis (SNA)
- Community of Practices, Story telling
- KM Information Technology tools (IBM Lotus Connection, Microsoft Sharepoint)

### **Management Skills**

- Organizational culture assessment
- Production/Operations Management
- Project Management
- Total Quality Management - Quality Assurance
- Business Process Reengineering
- Customer Relationship Management (CRM)
- Brainstorming techniques

### **Language Skills**

- Fluent in French and in English

## TRAINING & COURSES

**Education for Development and Competitiveness: Challenges and Opportunities for Post-Basic Education in Asia** February, 2008  
The World Bank Institute - (50 hours) – Bangkok - Thailand

## INTERNATIONAL EXPOSURE

### Kingdom of Thailand

**Assistant and Associate Professor**, Bangkok University, Graduate School August 2007-present

### Republic of China

**Consultant & US Team leader**, 8th International Workshop April 9-April 22, 2005  
International Management Game (INTOP XIII)  
Foshan, Hong-Kong, Shanghai, Beijing

**Innovation centers, technology park, universities, companies** May 24-28, Dec 5-11, 2004  
Presentations: How Knowledge Management can Facilitate Innovation  
Development of partnership agreements  
Shanghai, WuXi, Nanjing

### Kingdom of Bahrain

**Professor** at the New York Institute of Technology (Bahrain campus) June-August, 2007  
**Chairman of School of Management & Professor** January- December, 2006  
**Professor** at the New York Institute of Technology (Bahrain campus) January-March, 2005

### Kingdom of Morocco

**Instructor** - trained 16 Moroccan Professors on Managing Information Systems March 2001  
Development of a Web based community of practice [www.genieindustriel.org](http://www.genieindustriel.org)  
Casablanca

### France

GSCM-Montpellier Business School (Groupe Sup de Co Montpellier) March- June 2011  
**Visiting Associate Professor**

University Paul Cézanne, Aix en Provence March 2011  
The (Graduate) Institute of International Management and Export Strategies  
**Visiting Associate Professor**

University of Sciences and Technology of Limoges May- June 2011  
**Lecturer** in the distance learning graduate program on the Knowledge Economy

**Adjunct Faculty** at the University Paul Cézanne, Aix en Pvce. March 05, Jan. 06, Oct. 08, Oct. 09  
The (Graduate) Institute of International Management and Export Strategies

**Adjunct Faculty** at the Conservatoire National des Arts et Métiers (CNAM), Paris June, 2004  
International Institute of Management

## INVITED SPEAKER

- KM Asia Conference, Singapore** November 8-10, 2011  
How to elicit the knowledge of your experts? - The state of KM in Thailand (Panel discussion)
- Club de Gestion des Connaissances, Paris, France** May 12, 2011  
The state of Knowledge Management in Thailand
- KM Asia Conference, Singapore** November 25, 2010  
Assessing critical knowledge
- Moderator of Panel Discussion on Emerging Directions for Thai Corporations** Feb. 12, 2008  
Special International Symposium – “New management Paradigms in the 21<sup>st</sup> century”  
Bangkok, Thailand
- Knowledge Café** with David Gurteen January 22, 2008  
Knowledge Management and Organization Performance Seminar, Bangkok, Thailand
- How KM Can Improve Organization Performance** November 20, 2007  
Professional Training Service (PTS) – Executive Seminar, Bangkok, Thailand
- Knowledge Management & Social Network Technologies** October 31, 2007  
IBM, Lotus division, Bangkok Thailand
- The Use of Knowledge Management in Education** September 7, 2007  
Improving the Quality of Education in Thailand Conference, Bangkok, Thailand
- Globalization of the classroom** March 23, 2007  
Society for College and University Planning (SCUP)  
2007 North Atlantic Regional Conference, The University of Massachusetts – Boston (MA)
- Building a Knowledge-Centered Culture: a Matter of Trust** May 3, 2005  
One day seminar - George Washington University, Washington, DC
- Chinese innovation centers, universities, companies** May 24-28, Dec 5-11, 2004  
How Knowledge Management can Facilitate Innovation, at Shanghai, WuXi, Nanjing - China
- Caterpillar, BP, NCSA Knowledge & Learning Systems Group, ADM**  
Influence of Corporate Culture on the success of KM Efforts, Decatur, IL June 29, 2003
- Knowledge Board** (The European KM community)  
Interview on KM Disasters and KM Victories April 8, 2003  
<http://www.knowledgeboard.com/cgi-bin/item.cgi?id=107414>
- Archer Daniels Midland (ADM), R&D Department**  
Decatur, IL April 27, 2002  
Benefits and strategy for implementing KM in a research environment
- Counterpart International** (Board members, CEO, Senior Executive Managers)  
Benefits and strategy for implementing KM in a NGO, Washington, DC March 27, 2002
- Gartner Research Group** (KM Analysts (US & Europe)), Teleconference March 1, 2001  
The Critical Role of organizational culture in KM projects
- Bureau of National Affairs, Washington, DC** March 22, 1999  
Designing Graphic User Interfaces

## GRANTS/AWARDS

- Best Paper Nomination in KM Track** 2009  
Hawaii International Conference on System Sciences (HICSS-42)  
January 5-8, 2009 – Big Island, Hawaii
- Highly Commended Award Winner at the Literati Network Awards for Excellence** 2008  
The Use of Knowledge Management in Software Acquisition  
VINE: The journal of Information and Knowledge Management - Vol 37, #3, pp. 295-313,  
Sept. 2007 - Publisher: Emerald  
Maliha Haddad, Vincent Ribière
- Highly Commended Award Winner at the Literati Network Awards for Excellence** 2005  
Critical Attributes of Organizational Culture Promoting Knowledge Sharing  
& KM Technology Implementation Successes  
Journal of Knowledge Management - Vol 8, #3, pp.106-117, 2004 - Publisher: Emerald  
Heejun Park, Vincent Ribière, William D. Schulte
- 6th (tie) worldwide best selling PhD dissertation (Proquest)** 2003  
<http://proquest.com/pressroom/pressrelease/05/20050323.shtml>
- 4th worldwide best selling PhD dissertation (Proquest)** 2002  
<http://proquest.com/pressroom/pressrelease/03/20030919.shtml>
- Prizewinner, “Lavoisier” research grant from the French state department** 1997

## LEADERSHIP/PROFESSIONAL AFFILIATIONS

- Editorial board member of the International Journal of Knowledge Management (IJKM) (Publisher IRMA) - <http://www.irma-international.org/journals/details.asp?id=4288>
- Editorial board member of The journal of Information Systems and Knowledge Management Systems – VINE (Publisher Emerald)  
<http://info.emeraldinsight.com/products/journals/journals.htm?id=vine>
- Associate Editor – Bangkok University Academic Review
- Program Chair of the ICICKM 2011 conference, Bangkok, Thailand
- Scientific Committee Member – GeCSO conference – Clermont-Ferrand, France May 18-20, 2011
- Co-Track Chair for the Knowledge Innovation and Social Tools Track of the Society for Design and Process Science Conference (SDPS) June 12-16, 2011, Jeju Island, South Korea
- International scientific committee member at the 5<sup>th</sup> International Conference on Knowledge management in Asia Pacific (KMAP 2010)
- Minitrack Chair, Knowledge Management in Multinational Context, HICSS 2010, 2011
- Minitrack Chair, Global collaborations and innovations, ICKM 2009
- Reviewer for HICSS 2008, 2009, 2010, 2011, 2012 and ICIS 2009 (KM track)
- Member of the Conference Executive Committee ICICKM 2008 Conference New York –Oct. 08
- Member of the Association of Information Systems (AIS)
- Member of the International Program Committee – International Conference of KM (2005 to 2008)
- Upsilon Pi Epsilon (UPE) member, International Honor Society for the Computing Sciences
- Session chair, European Conference on Knowledge Management (ECKM 2001)
- Reviewer, European Conference on Information Systems (ECIS) (2002 & 2003)
- Member, “M.F.Q.” (French Movement for Quality Development) (1995-1998)